

# LEAFLET

## Performance of special tests

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The trademarks granted by DIN CERTCO stand for quality, reliability, safety, consumer and environmental protection and therefore for thoroughly positive attributes.

The products or services may be marked with the trademarks as soon as they have gone through a proper testing and certification procedure. These certification procedures are executed in accordance with strict accreditation requirements and are therefore the basis for success and the appearance of the trademarks granted.

DIN CERTCO monitors the proper use of the certificates and trademarks. In case of misuse, DIN CERTCO will initiate the necessary steps to rectify the complaint, e.g. in the form of special tests. These can for example be also applied for in case of justified suspicion and with the submission of evidence by a third party in writing (see section "special test" in the relevant certification scheme).

The type and scope of a special test will be determined in accordance with the purpose in each individual case by DIN CERTCO in coordination with by DIN CERTCO recognized testing laboratory. Both the certificate holder and the indicative third party will be informed about the initiation of a special test (the indicative third party will not be named).

DIN CERTCO or an ordered third party will take the test samples necessary for the special test from the warehouse of the certificate holder or from the market.

If the special test determines defects in certified products, the certificate holder must remedy this within a fixed period. For the protection of the trademarks, DIN CERTCO is entitled to suspend the certification until recalled or even to delete it in case of serious defects. In both cases, the certificate holder is no longer entitled to use the certificate or the trademark. The relevant certification scheme regulates additional in this respect.

The indicative third party will regularly receive information from DIN CERTCO on the status of the special test procedure and the final result of the special test as well, however, no detailed information such as the special test report or the e-mail communications with the certificate holder.

Of course, the special test procedure incurs costs. If defects are determined in a special test, the certificate holder must be responsible for the costs of the special test procedure. In case of special tests performed upon request by third party, the finable party will be responsible for the costs. In this process, the relevant applicable fee schedule of the relevant certification will apply here.

